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NUG 9 2004

August 6, 2004 ia overnight mail

FCC - MAILROOM

Ms. Marlene H. Dortch, Secretary Federal Communications Commission

210 N. Park Ave. Winter Park, FL 32789 Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, D.C.

Re:

CC Docket No. 00-257--

P.O. Drawer 200 Winter Park, FL 32790-0200 Notification of Transfer of long distance service subscribers from TVC Telecom, Incorporated to STS Telecom, LLC

Dear Ms. Dortch:

Tel: 407-740-8575 Fax: 407-740-0613 tmi@tminc.com

Pursuant to CC Docket No. 00-257 and in accordance with Section 64.1120(e)(1) of the Commission's rules, STS Telecom, LLC ("STS") hereby notifies the Commission that it has entered into an agreement with TVC Telecom, Incorporated ("TVC), pursuant to which STS will acquire certain long distance service subscribers from TVC. These customers currently receive interLATA and intraLATA long distance services from TVC; after the date of the transfer, these services will be provided to the affected customers by STS. The transfer of the customer base will take place effective September 10, 2004.

STS hereby certifies that it has complied with the advance subscriber notification requirements set forth in Section 64.1120(e)(3) of the Commission's rules, with the obligations specified in that notice and with Commission requirements that apply to this streamlined process. The customer notice was mailed to affected subscribers on August 5, 2004. A copy of the notice is enclosed as Attachment A.

Four copies of this letter are also enclosed. A receipt copy is enclosed as well. Please date stamp the receipt copy and return it in the self addressed, stamped envelope provided. If you have any questions with respect to this letter, please direct them to the undersigned below at (407)-740-8575.

Sincerely,

**Sharon Thomas** 

Consultant to STS Telecom, LLC

Enclosures

cc:

A. Gold, K. Kramer – STS

file:

STS - FCC

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## Attachment A

**Customer Notification** 

## STATUTORY NOTICE OF ACCOUNT TRANSFERS TO TVC TELECOM INCORPORATED'S SUBSCRIBERS

- (I) On September 10, 2004 STS Telecom LLC, a Florida limited liability company ("STS") will become the subscriber's new provider of long distance telecommunications service(s).
- (II) The rates, terms, and conditions of the service(s) to be provided by STS upon the subscriber's transfer to STS will be the same that the subscriber is currently receiving from TVC Telecom, Incorporated ("TVC"). In the event of any changes to these rates, terms, and conditions, STS will notify the subscriber in writing of any changes.
- (III) STS will be responsible for any carrier change charges associated with the transfer.
- (IV) The subscriber has a right to select a different preferred carrier for the long distance telecommunication service(s) at issue, if an alternative carrier is available.
- (V) All subscribers receiving this notice, even those who have arranged preferred carrier freezes through their local service providers on the service(s) involved in the transfer, will be transferred to the acquiring carrier (STS), unless the subscribers have selected a different carrier before the transfer date; existing preferred carrier freezes on the service(s) involved in the transfer will be lifted; and the subscribers must contact their local service provider to arrange a new freeze.
- (VI) STS will be responsible for handling complaints filed, or otherwise raised, prior to or during the transfer against both TVC and STS.
- (VII) The toll-free customer service telephone number of STS is 1-800-610-7600.

(mailed by US Mail service August 5, 2004)

STS Telecom LLC